

*San Miguel Garbage Co. Inc.*  
P.O. Box 249  
San Miguel, Ca. 93451  
805-467-9283

December 1, 2019

**Dear Customer:**

San Miguel Garbage Co, Inc. would like to take this time to say “Thank you” for your continued service. Below you will find some important dates to remember and additional information regarding the services we provide.

**Upcoming Holiday Pickups:**

Pickup days for the weeks of December 25, 2019 and January 1, 2020 will be as follows:

**Residential customers** – pickup will be on your normal pick up day

**Commercial customers** – pickup will NOT be on your normal pickup day.  
On these two weeks the commercial pickup day will be the next business day.

**Notice of Rate Increase:**

Proposition 218 and 2020 proposed rates are enclosed.

Within the rates a mandatory IWMA AB939 fee is included. Information regarding the IWMA (Integrated Waste Management Authority) can be found online at [www.IWMA.com](http://www.IWMA.com) or you can reach them by phone at 805-782-8530. This fee is .30 cents for all customers with a monthly bill of \$49.99 or less. All customers with a monthly bill of \$50.00 or more will be charged 2% of their monthly bill.

**SERVICE**

Per the Franchise Agreement between Heritage Ranch Community Service District and San Miguel Garbage Co. (section 5.2), and per the property owners Code of Ordinance Agreement (section 8.20), waste collection is mandatory for all property owners in the Heritage Ranch Community.

All residential customers are provided with three waste wheeler carts: All cans are the property of San Miguel Garbage. You will be charged the current cost for missing/lost cans when service is stopped or terminated.

**Black Garbage cart** – used for all refuse, garbage, solid waste or rubbish, ordinarily produced in and about the household. Do not use for dead animals, refuse from construction, demolition or alteration of buildings, earth rocks or hot ashes.

**Blue Commingled Recycling cart** - used for all rigid plastic containers with a neck, glass bottles & jars, steel, tin & aluminum cans, junk mail, office paper, newspaper, boxes, catalogs and magazines. Do not use for contaminated trash, clothing, wood, green waste or hazardous material. For a complete list of all recyclable items you can call Integrated Waste Management Authority at (805)782-8530, or see their website at [www.iwma.com](http://www.iwma.com). Your nearest recycling drop-off & buy back center is A1 Metals (805)238-3545 located at 5795 Stockdale Rd. Paso Robles, CA 93446.

**Green Greenwaste cart** – used for grass, tree, landscape trimmings and non-treated lumber. Do not use for pretreated, oil stained or painted wood, building materials, trash or commingled recyclables.

Commercial bin customers may also receive carts for recyclables and green waste.

**Free Curbside Oil Recycling** is available. Please call our office to have a clean oil recycling container dropped off. Once you have filled the container give us a call and we will pick it up.

**Household Hazardous Waste** – a free drop-off facility located at the Heritage Ranch Community Services District Maintenance Yard is open on Friday 12:00pm to 2:00pm or by appointment. Please call (805)227-6230 for more information.

### **WHITE GOODS PICKUP**

The White Goods pickup program has been extended through **2020**. All White Goods (refrigerators, washers, dryers, stoves etc) will be picked up at no charge. Call our office Monday – Friday, 8:30am to 4:00pm, to schedule a pickup of your White Goods item.

### **BILLING & PAYMENTS**

San Miguel Garbage Co. will bill at the beginning of each month. Payments can be made by cash, check or credit card (Visa, MasterCard, AmEx, Discover). You can pay by credit card online at [www.sanmiguelgarbage.com](http://www.sanmiguelgarbage.com).

We also offer our customers the convenience of automatic payments, withdrawn on the 10<sup>th</sup> of each month, via credit card or ACH check. Enclosed are two forms, one for credit card payment and the other for ACH check. If you would like to set automatic payments up, please fill out the form of your choice, sign and return to our office. If you choose the ACH check options, please attach a voided check to the form.

The waste collection service account is the responsibility of the property owners, even if the house is rented out. Account balances are reviewed annually. All accounts 120 days past due will be sent to the county for collection via property taxes.

### **HOLIDAY SCHEDULE**

San Miguel Garbage Co, Inc. works all holidays except Christmas day & New Years day. If the holiday falls on a business day, and your pickup day is **ON** or **AFTER** one of the above days, pickup will be delayed one day.

### **ANNUAL CLEANUP**

San Miguel Garbage Co, Inc. provides two annual cleanup days. The 2020 annual cleanup days will be **Monday, December 2<sup>nd</sup>, 2019 and Monday, June 1st, 2020**. On these two days you may put out **1 extra can of trash with your regular trash**, at no additional cost to you.

### **PART-TIME STICKERS**

If needed, we provide part time customers with “Part-Time” stickers to put on their cans. The stickers will allow our drivers to return all containers adjacent to the dwelling once they have been dumped.

All Part-Time Residents that desire to utilize this service must call the office to be placed on the part-time list and have their containers marked with a PT sticker supplied, and installed, by San Miguel Garbage.

### **QUESTIONS - CHANGES - COMPLAINTS**

San Miguel Garbage Company’s goal is to provide you with the best customer service. If you have any questions or would like to change your current service, please call our office between 8:30am and 4:00pm Monday – Friday at (805)467-9283 and let us know of any solid waste situations so we can work together to correct them. Also, refer to the back of your monthly statement for additional information.

Our office is located at 6625 Benton Rd., Paso Robles, CA 93446. Our mailing address is P.O. Box 249, San Miguel, CA 93451. If we are unable to satisfy your needs, you should contact the Heritage Ranch Community Services District at (805)227-6230.

## **Notice of Public Hearing Regarding Proposed Solid Waste Rate Increases**

December 1, 2019

Dear Property Owner/Customer:

This notice is intended to inform you that the Heritage Ranch Community Services District (District) will hold a public hearing regarding rate increases proposed by San Miguel Garbage Company for customers receiving solid waste, recycling, and green waste services within the District. The proposed rate increases will be considered by the District Board of Directors at the date, time, and location specified below.

Consistent with the requirements of Proposition 218, this notice provides you with the following information:

- The date, time, and location of the public hearing; and
- The amount of the proposed increases; and
- The basis upon which the amount of the proposed increases were calculated; and
- How to protest the proposed increases.

### **Notice of Public Hearing**

The Public Hearing for the proposed rate increases will be held on:

**Date: Thursday, January 16, 2020**

**Time: 4:00 p.m.**

**Place: 4870 Heritage Road, Heritage Ranch, California, 93446**

If adopted by the District Board of Directors, the proposed increases will become effective February 1, 2020.

### **Reasons for the Proposed Rate Increases**

The proposed rate increases are necessary for San Miguel Garbage Company to continue to provide safe, environmentally sound, and reliable solid waste, recycling, and green waste collection, transportation and disposal or processing services to the citizens within the District. Several factors have contributed to these increased costs, including, but not limited to: the rising costs associated with the processing of recycling material, increased costs associated with purchase, operation and fuel for vehicles, increased labor costs, and costs associated with the implementation of an Organics Program mandated by California Assembly Bill 1826 (AB 1826). AB 1826 requires local jurisdictions to develop a program to divert organic waste from landfills to an authorized composting facility. Organic waste is food waste, green waste, landscape and pruning waste, and nonhazardous wood waste.

### **Basis for the Proposed Rate Increases**

The total Proposed Residential Rate Increase of 4.80 percent and the total Proposed Commercial Rate Increase of 34.22 percent is based on the following cost increases incurred by San Miguel Garbage Co Inc:

#### **Residential**

1. 1.87 percent of the Proposed Rate Increase is based on the increased costs of general operations to include labor, fuel, maintenance, and the purchase of new equipment in order to stay compliant with state mandated air pollution regulations.

2. 2.93 percent of the Proposed Rate Increase is based on the implementation of an Organics Program mandated by the State of California and the increase of costs to process recyclable material.

### **Commercial**

1. 32.08 percent of the Proposed Rate Increase is based on additional increased services in the commercial customer base, to maintain self-sufficiency and prevent burdening the residential rate with any of the commercial services' expenses.
2. 2.14 percent of the Proposed Rate Increase is also based on the implementation of an Organics Program mandated by the State of California and the increase of costs to process recyclable material.

In addition, commencing on January 1, 2021 and January 1, 2022, CPI adjustments, if any, shall be effective April 1 of each year stated below and based on the following:

1. Increases, if any, in the Consumer Price Index (CPI) for Bureau of Labor Statistics' Consumer Price Index for Urban Consumers based on the All U.S. City Average, Bureau of Labor Statistics for the month of June 2020 for January 1, 2021 and June 2021 for January 1, 2022.

A copy of the Base Year Rate Adjustment Application, which provides additional information on the proposed rate increases, is available at the District office located at 4870 Heritage Road, Paso Robles, CA 93446.

### **Written Protest**

Pursuant to Proposition 218, you may protest any or all of the proposed increases, prior to the close of the public hearing referenced above. An official protest must be in writing and must contain:

1. A statement that it is a protest against the proposed rates or charges which is the subject of the hearing; and
2. Name of the record owner; and
3. Identity of the affected parcel by the Assessor's Parcel Number (APN) or service address; and
4. Original signature of the record owner with respect to the identified parcel.

Written protest must be submitted to the District Secretary by the date of the hearing at 4:00 PM by:

1. Mail or delivery to the Heritage Ranch Community Services District Office at 4870 Heritage Road, Paso Robles, CA 93446.
2. Personally submitting the protest at the public hearing.

A written protest may only be submitted by the record owner who signed the protest or an individual authorized in writing by the record owner to submit the protest. That written authorization shall be provided to the District Secretary so the Secretary may accept a protest from someone other than the person who signed it.

### **Questions**

Please review the District website at [www.heritageranchcsd.ca.gov](http://www.heritageranchcsd.ca.gov), or contact San Miguel Garbage Company at (805) 467-9283, for more information.

**San Miguel Garbage Co, Inc.**  
**6625 Benton Rd.**  
**Paso Robles, CA 93446**

**HERITAGE RANCH**  
**Waste Collection Price List**  
**Proposed Effective Date: February 1st, 2020**

<b>RESIDENTIAL CAN SERVICE</b>		<b>CURRENT</b>		<b>PROPOSED</b>
		<b>CUST RATE</b>		<b>CUST RATE</b>
35 GAL	monthly	\$27.29	=	<b>\$28.59</b>
64 GAL	monthly	\$35.45	=	<b>\$37.14</b>
96 GAL	monthly	\$40.95	=	<b>\$42.90</b>

*All can rates based on standard garbage cans 35 gallon or smaller with 50-pound weight limit.  
Cans must be readily accessible.*

**CAN SERVICE MISCELLANEOUS**

Stickers	per sticker	\$4.66	=	<b>\$4.88</b>
Re-Delivery Cans	per occurrence	\$29.16	=	<b>\$30.56</b>
Go Back Residential	per occurrence	\$6.20	=	<b>\$6.50 plus add additional mileage fee per mile</b>
Walk-In Fee Service - Truck does not leave road & worker must walk in yard	per occurrence	\$2.70	=	<b>\$2.83</b>
2nd Recycle or Greenwaste Cart	per cart monthly	\$6.03	=	<b>\$6.32</b>

*Carts are the property of the garbage company & must be returned when service is stopped or cancelled.  
If cart is not returned the company may impose the appropriate fee to the customer for each cart not returned.*

Missing Cart - 35 GAL	per cart	\$45.86	=	<b>\$48.06</b>
Missing Cart - 64 GAL	per cart	\$60.32	=	<b>\$63.22</b>
Missing Cart - 96 GAL	per cart	\$82.04	=	<b>\$85.98</b>

**COMMERCIAL CONTAINER SERVICE** (one time delivery fee will apply upon delivery)

1 YARD	1X WK	monthly	\$94.28	=	<b>\$126.54</b>
	2X WK	monthly	\$127.28	=	<b>\$170.83</b>
1.5 YARD	1X WK	monthly	\$105.38	=	<b>\$141.44</b>
	2X WK	monthly	\$142.26	=	<b>\$190.94</b>
2 YARD	1X WK	monthly	\$134.65	=	<b>\$180.73</b>
	2X WK	monthly	\$181.79	=	<b>\$244.00</b>
3 YARD	1X WK	monthly	\$154.90	=	<b>\$207.90</b>
	2X WK	monthly	\$236.98	=	<b>\$318.07</b>
4 YARD	1X WK	monthly	\$205.11	=	<b>\$275.29</b>
	2X WK	monthly	\$313.79	=	<b>\$421.17</b>
6 YARD	1X WK	monthly	\$309.50	=	<b>\$415.41</b>
	2X WK	monthly	\$411.59	=	<b>\$552.44</b>

*Every other week rate is the same as 1X WK rate.*

**COMMERCIAL EXTRA PICKUP + PER MILE TRIP CHARGE \***

1 YARD	per occurrence	\$26.70	=	<b>\$35.84</b>
1.5 YARD	per occurrence	\$29.80	=	<b>\$39.99</b>
2 YARD	per occurrence	\$33.09	=	<b>\$44.41</b>
3 YARD	per occurrence	\$43.36	=	<b>\$58.20</b>
4 YARD	per occurrence	\$65.44	=	<b>\$87.84</b>
6 YARD	per occurrence	\$86.98	=	<b>\$116.74</b>

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**HERITAGE RANCH**  
**Waste Collection Price List**  
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<b>COMMERCIAL SERVICE MISCELLANEOUS</b>		<b>CURRENT</b>		<b>PROPOSED</b>
		<b>CUST RATE</b>		<b>CUST RATE</b>
* Trip Charge per Mile	per occurrence	\$5.48	=	\$7.37
Delivery Fee & Re-Delivery Containers	per occurrence	\$29.74	=	\$39.92
Extra trash less than 1 yard	per occurrence	\$23.32	=	\$31.30
Extra trash per yard	per occurrence	\$26.70	=	\$35.84
Manual Labor per yard	per occurrence	\$20.88	=	\$28.02
Go Back Commercial	per occurrence	\$10.55	=	\$14.16 plus add additional mileage fee per mile
Lock Bar Set Up	per occurrence	\$47.96	=	\$64.37
Lock Bar Set Up Plus Key & Lock	per occurrence	\$57.92	=	\$77.75
Unlocking Fee	per occurrence	\$2.56	=	\$3.44
Container Exchange Fee	per occurrence	\$122.93	=	\$165.00

**DRIVE IN-YARD CHARGES**

*Charged to customers that require the waste collection truck to enter the customers property*

In-Yard 100'	monthly	\$11.02	=	\$14.79
In-Yard 1/4 Mile	monthly	\$15.46	=	\$20.75
In-Yard 1 Mile	monthly	\$17.07	=	\$22.91
In-Yard Over 1 Mile	monthly	multiply "In-Yard 1 Mile" rate X total miles		

**ADDITIONAL CHARGES - Rates below will fluctuate depending on current disposal and handling fees to remove.**

Can Pressure Wash Fee	per occurrence	\$29.16	=	\$30.56
Water Heater	each	2020 N/C White Goods \$24.13	=	\$25.29
Fridge	each	2020 N/C White Goods \$32.57	=	\$34.13
Washer/Dryer	each	2020 N/C White Goods \$24.13	=	\$25.29
Toilet	each	N/C with Low Flow Incentive \$40.83	=	\$41.35
Mattress or boxspring TWN	each	\$21.42	=	\$22.45
Mattress or boxspring Q-K	each	\$37.17	=	\$38.95
Couches	each	\$26.54	=	\$27.81
Truck Tires	each	\$21.42	=	\$22.45
Car Tire only	each	\$4.23	=	\$4.43
Car Tire with Rim	each	\$6.34	=	\$6.64
T.V.	CAN NOT TAKE			

**All other items not listed call office for rate.**

**NSF FEES**

1ST occurrence	\$20.00
2ND occurrence	\$30.00
3RD occurrence	\$35.00
4TH occurrence	\$40.00

<b>RENT-A-BIN (all areas)</b>		<b>CURRENT</b>		<b>PROPOSED</b>
		<b>CUST RATE</b>		<b>CUST RATE</b>
2 YARD - 1 PU 1 WEEK	60x43x38	\$95.28	=	\$127.88
3 YARD - 1 PU 1 WEEK	72x43x52	\$128.09	=	\$171.92
DAILY RENTAL after 1 wk with no pickup	per day	\$2.69	=	\$3.61

**ROLL-OFF RENTALS**

20 YARD ROLL-OFF (includes 2 tons trash)	per dump	\$492.30	=	\$492.30
40 YARD ROLL-OFF (includes 3 tons of trash)	per dump	\$558.82	=	\$558.82

Roll-Off Service is for 7 days. Rental after 7 days is \$5.00/day for 20yd and \$7.00/day for 40 yd.

Weight in excess of allowed weight will be charged current landfill per ton rate up to 10 tons.

Any load that exceeds 10 tons will be charged an additional \$50.00 per ton, in addition to the current landfill rate, after the first 10 tons.

Contracts must be completely filled out and signed, and deposits received, before delivery of all containers and roll-offs.